

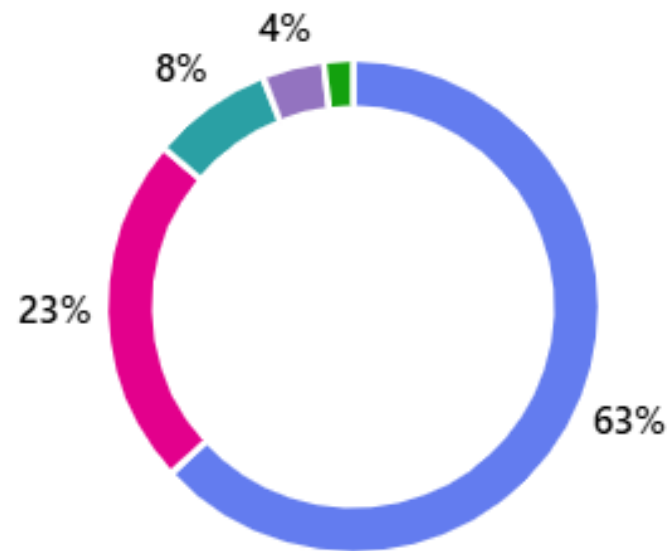


- eHealth NSW

CIAP User Survey 2025

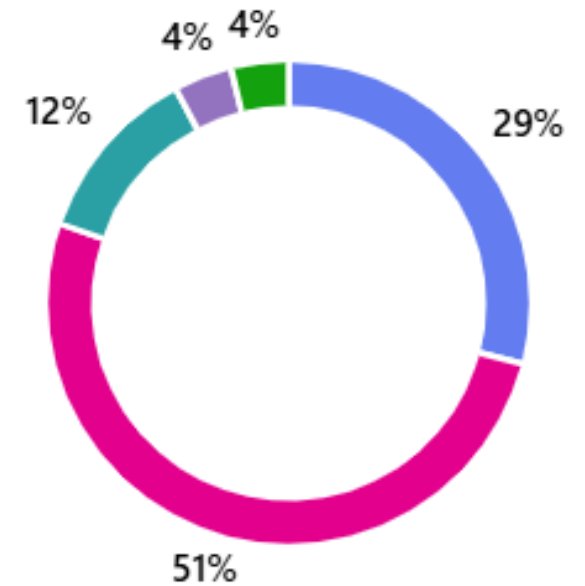
How often do you use CIAP?

● Daily	1995
● 2 - 3 times per week	722
● Weekly	251
● Monthly	128
● Less than monthly	60



Select the option that most closely aligns with your occupation.

● Nurse/ Midwife	923
● Medical	1630
● Allied Health	380
● Other clinical professions	123
● Non-clinical	122



How important are the below resources to your work?

● Very Important ● Important ● Fairly Important ● Slightly Important ● Not Important

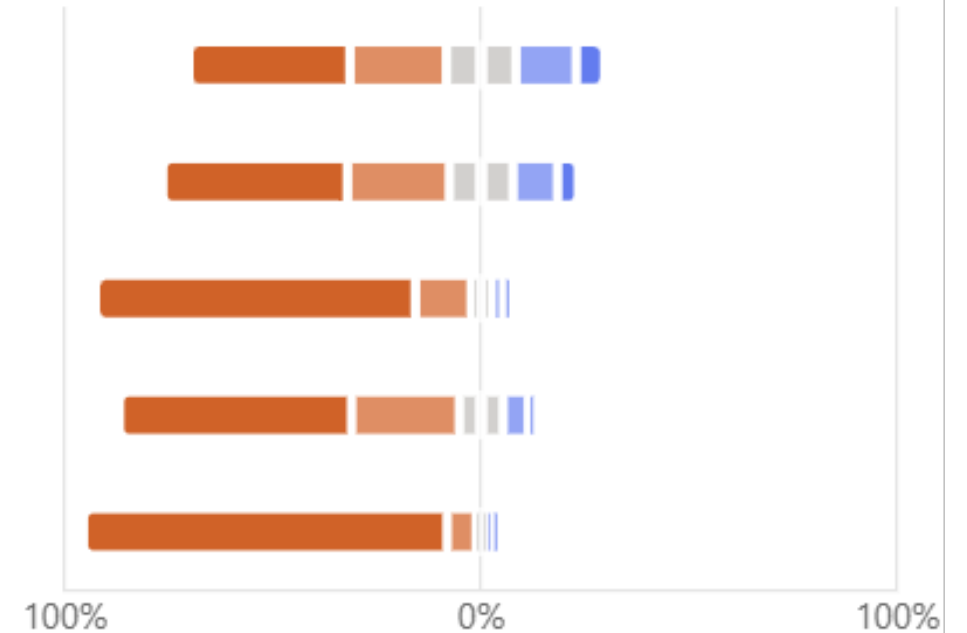
Books

Citation Databases

Decision Support Tools (UpToDate, Lippincott Advisor/Procedures)

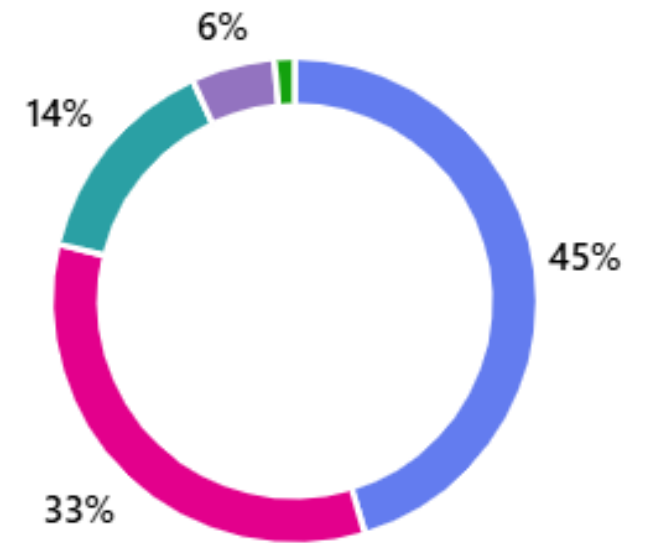
Journals

Medications (MIMS, Micromedex, AMH etc.)



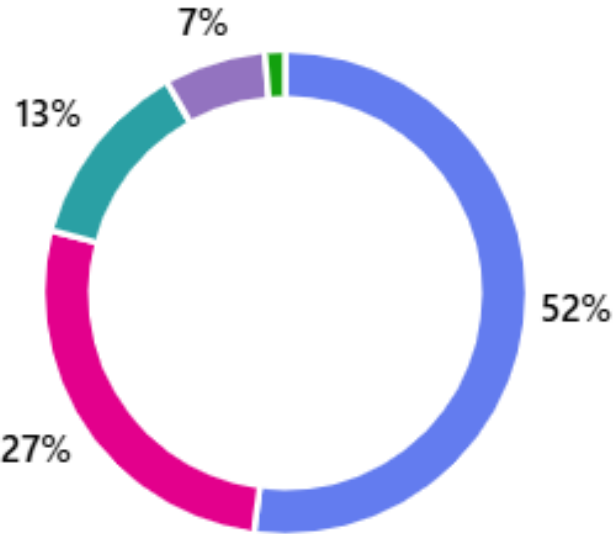
How frequently does information on CIAP directly guide your diagnosis or treatment plan?

● 75-100% of the time	1375
● 50-75% of the time	1015
● 25-50% of the time	435
● <25% of the time	169
● 0% of the time	40



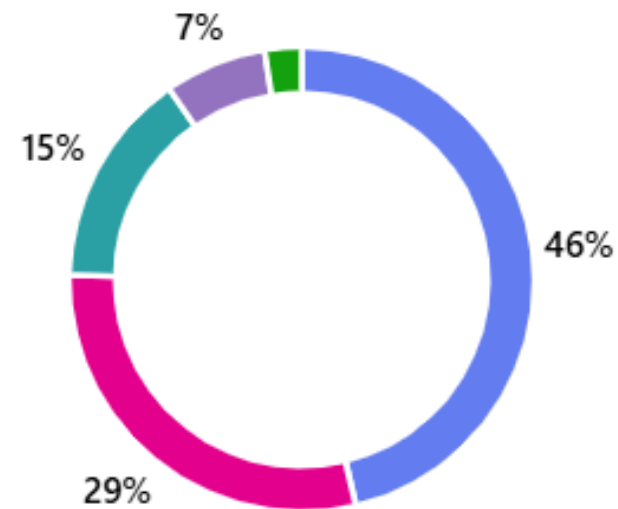
How frequently does information on CIAP help to prevent patient harm, e.g. delayed diagnosis, an adverse event, or medication error?

● 75-100% of the time	1580
● 50-75% of the time	822
● 25-50% of the time	386
● <25% of the time	205
● 0% of the time	41



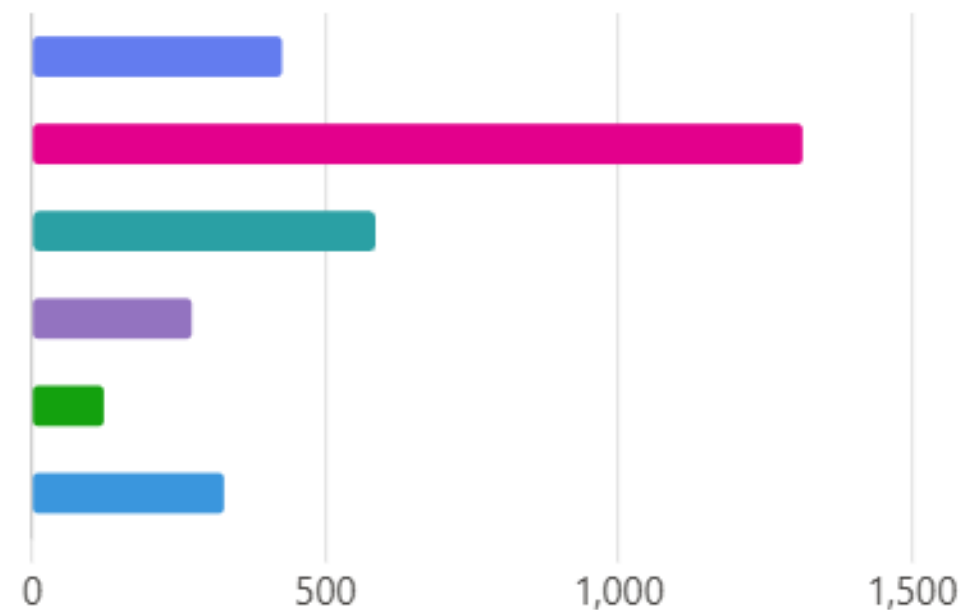
How frequently does information on CIAP help you shorten length of stay, standardise care, or enhance workflow efficiency?

● 75-100% of the time	1403
● 50-75% of the time	882
● 25-50% of the time	456
● <25% of the time	215
● 0% of the time	78



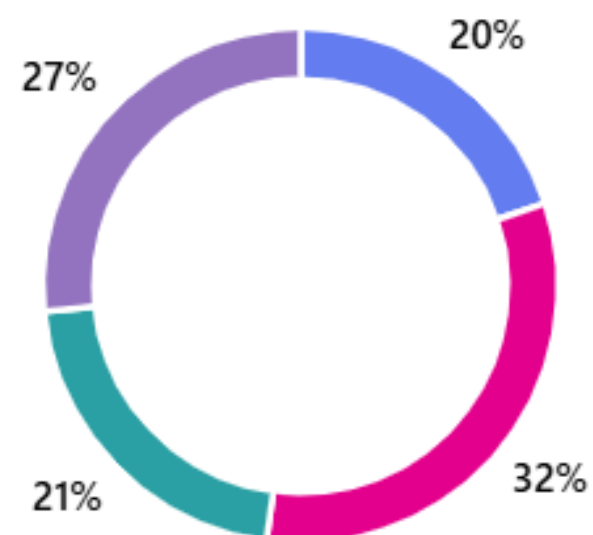
How many times per week does CIAP help you avoid unnecessary procedures, tests, referrals, or treatments?

● 0	424
● 1-5	1312
● 6-10	583
● 11-15	270
● 16-20	120
● >20	325

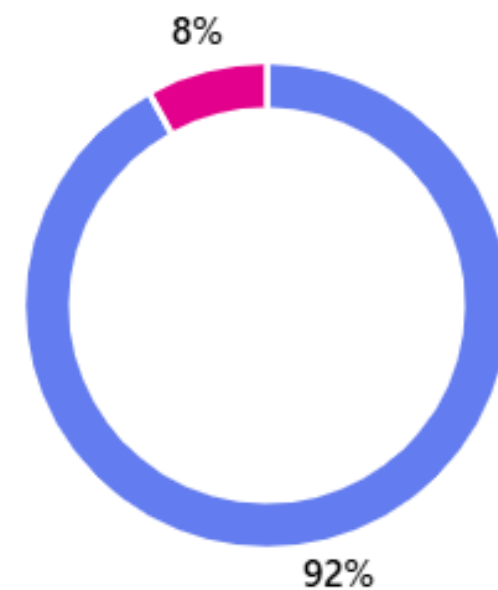
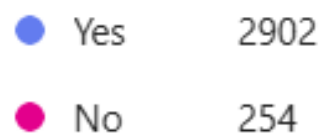


How much time do you save per week in patient management by using information on CIAP?

● <30 minutes	601
● 30-60 minutes	981
● 1-2 hours	646
● >2 hours	806

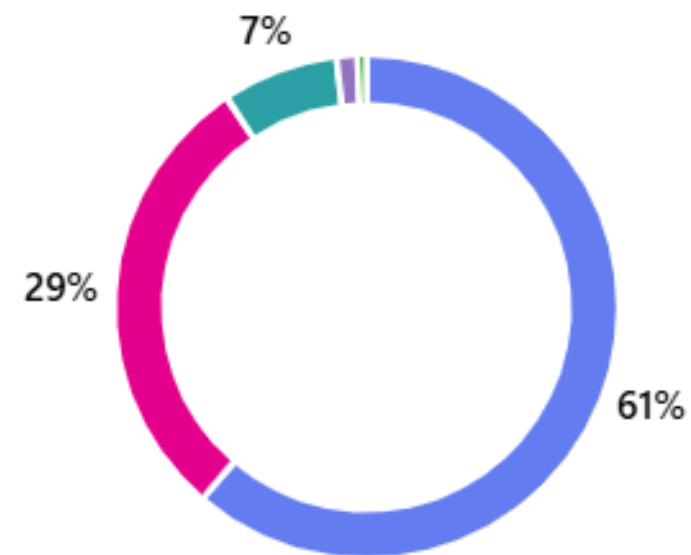


Does having access to CIAP positively influence you remaining in NSW Health?



Rate the impact of CIAP on improving patient outcomes in your practice.

● Major Impact	1859
● Significant Impact	891
● Moderate Impact	226
● Minor Impact	41
● No Impact	17



How confident are you in using CIAP?

● Highly confident	1757
● Confident	1284
● Unsure	97
● Very unsure	18



What is your overall satisfaction with CIAP including resource selection and service?

● Great, very satisfied	2371
● Good, satisfied	769
● Bad, dissatisfied	13
● Terrible, very dissatisfied	3

